

QUALITY AND ENVIRONMENT POLICY

In Bryant Commerce Trading, S.L. (BCT METALS) we are committed to offer a quality service, complying with legal and other requirements, increasing the satisfaction of our customers and stakeholders and protecting the environment.

Our quality and environment policy is based on the following principles:

- Provide metals to our customers, under the established conditions and deadlines. For this we have established specific protocols for the purchase and supply of metals, preventing errors or deviations before they occur.
- Identify the environmental impacts of our activities, establishing operational control for direct and indirect environmental aspects: control of material consumption and management of wastes generated.
- Identify and evaluate compliance with legal requirements and other requirements that apply to our activities and facilities, as well as processes, products and services provided externally.
- Continuous improvement of our services, environmental performance and the Quality and Environmental Management System. This is done through internal audits, treatment of non-conformities, establishment of corrective actions, monitoring of our processes, quality and environment indicators, monitoring of operational control and annual review of the system by Management.
- Compliance with other specific commitments appropriate to our study of the context and the requirements of the interested parties. To do this, the risks and opportunities for improvement are analyzed periodically, and the appropriate action plan is established.
- The Management ensures the availability of the necessary resources for the optimal functioning of the Quality and Environmental Management System, including the training and continuous qualification of the employees.
- Involvement of personnel with the Quality and Environment Management System, creating a favorable working environment for the development of each person and, in turn, each person becomes aware of the importance of compliance with the established requirements.

In Alcobendas, February 19, 2018

Rodrigo Vajda 221792

General Manager of BCT METALS